

Jay Stanley Moore

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Chief Technology Officer & Business Service Management Consultant



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OBJECTIVES

C-LEVEL EXECUTIVE: Business Service Management & IT Service Management Consulting

- Accomplished entrepreneur and executive leader with a strong portfolio of success orchestrating the start-up, growth and optimization of diverse businesses within the IT Service Management industry.
- Reputable for evaluating organizations, determining the best course of action to manage complex IT solutions and improving infrastructures with processes and tools that are best practice from industry and years of experience in multiple business verticals.
- Experienced IT business professional with over 20 years of Fortune 500 consulting knowledge, which has culminated in the transformation of many multi-billion dollar global IT organizations.

EXPERIENCE

Chief Executive Officer & Founder (Jan 1991 – Present) **Data Razor Inc.**

As CEO of Data Razor, I have established a consulting practice that delivers Business Service Management and IT Service Management projects world-wide.

Chief Technology Officer & Founder/Principal Partner (Aug 2004 – July 2008) **TuringSMI Group Ltd.**

I currently serve as an advisor to the TuringSMI Board on product strategy and technology approach. I am an ITIL service management practitioner with many ITIL projects implemented successfully. I was one of the first BMC Remedy accredited consultants and continue to stay closely involved with BMC product direction and strategies. I have helped TuringSMI grow from a 10 million to a 50 million dollar company since 2004. TuringSMI is the largest Global ELITE BMC Dedicated Partner.

Chief Executive Officer & Founder (Jan 1991 – Aug 2004) **Moore Results Group Inc.**

As CEO of the former company Moore Results Group Inc. prior to the acquisition by TuringSMI, I established a global consulting practice that delivered over 100 projects world-wide. At the time of the merger, Moore Results Group Inc. was a 5 million dollar consulting organization and a D&B measured company with offices in the United States and Asia.

SKILLS

I have successfully provided solutions for over 20 years in the Business Service Management industry and have specialized in several vertical markets such as telecommunications, manufacturing, banking, global finance and pharmaceuticals. As an expert in predictive modeling, business Intelligence and technical analysis, I am widely recognized as a leader in providing solutions for IT Service Management, Service Request Management and Global Architecture analysis. I have worked with BMC Software to influence Business Service Management direction with global customers such as Service Request with Dell Managed Services, Global ITSM strategy for Johnson & Johnson and many other fortune 500 companies.